

The UniCredit Health-care Assistance mobile application

CUSTOMER



Europ Assistance s.r.o.

Europ Assistance Czech and Slovak Republic is a provider of comprehensive assistance services and the settlement of claims. Based on its strong international presence and the know-how of the group it offers and provides customers with comprehensive specialised insurance and service solutions tailored to clients' needs.

For services provided by the Europ Assistance headquarters in Prague, the Europ Assistance Group's most up-to-date technology is tailored to the customers' needs.

Quality of communication, a professional and pro-client approach, nonstop accessibility, the highest quality of customer care; these represent the core values and the mission of Europ Assistance and are expressed by the slogan "You live, we care".

CHALLENGES

Creating a comprehensive mobile application for the clients of the UniCredit Bank Czech Republic in the area of health-care assistance.

SOLUTION

The application will enable subscribing to call-back by the coordinator or the physician of the assistance centre (health consultations, explanations of medical terms, laboratory results, etc). It will also be possible to subscribe to assistance services related to hospitalisation or to follow-up care in accordance with the specific requirements of the users of the application, e.g. providing contact information concerning the closest emergency medical services, opening hours of pharmacies, contact information for doctors.

MOBILE APPLICATION IN THREE WEEKS

- › 21st August 2012 – Quoting
- › 24th September 2012 – Commencement of implementation
- › 8th October 2012 – Testing by the customer
- › 12th October 2012 – Acceptance + upload to the Apple Store and Google Play

REQUIREMENTS

- › iOS – Compatibility with iPhone, iPod touch and iPad. Requires iOS 4.2 or higher
- › Android – requires Android 2.2 or higher
- › Size: 1.1 MB
- › Language: Czech

DOWNLOAD

The application is available free of charge at Google Play and Apple Store.

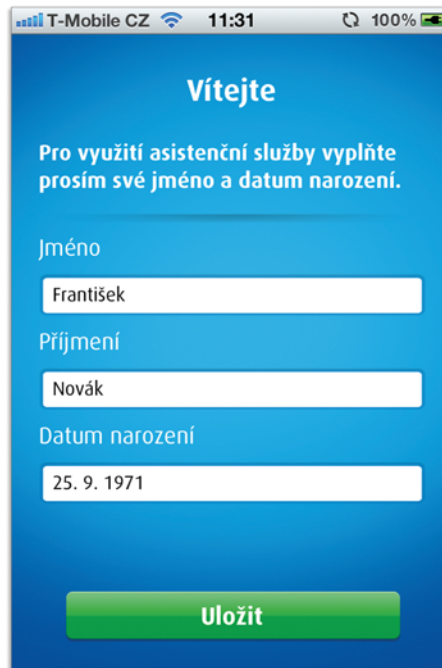
SUPPLIER



OKsystem s.r.o.

OKsystem is a Czech software company that has been operating in the Information Technology field since 1990. The company supplies software and technology and also provides comprehensive services. It provides solutions and software for large-scale application systems in n-tier architecture for both the internet and intranet. It also specialises in solutions in the areas of complex systems for the management of human resources, information security and smart cards, the design and implementation of mobile applications and data warehousing and other related services such as professional consultation, authorised IT training and knowledge-testing of IT professionals.

SCREENSHOTS



CUSTOMER REFERENCE

MgA. Jakub Hoďánek, Sales Manager

"The application meets all the requirements that we had for it. It is excellent, both graphically and technically. The supplier's approach was very open and flexible and we will be very pleased to cooperate in the future with the team from OKsystem in regard to additional applications. On behalf of the Europ Assistance s.r.o. Company I can declare that the OKsystem s.r.o. Company is a professional and competent partner in the area of the development of mobile applications."